

Client Bill of Rights

As a consumer of psychological services offered by psychologists licensed by the state of Minnesota, you have the right:

- To expect that a psychologist or therapist has met the minimal qualifications of training and experience required by the state law;
- To examine public records maintained by the Board of Psychology, which contain the credentials of a psychologist;
- To obtain a copy of the Rules of Conduct from the State Register and Public Documents Division, Department of Administration, 117 University Avenue, Saint Paul, MN 55155;
- To report complaints to the Board of Psychology, 2700 University Avenue West, Suite 101, Saint Paul, MN 55114; To report complaints to the Board of Marriage and Family Therapist, 2829 University Avenue S.E., #330, Minneapolis, MN 55414 (612)-617-2220;
- To be informed of the psychologist's or therapist's areas of clinical competence;
- To be informed of the cost of professional services before receiving the services;
- To be provided with a non-technical explanation about the nature and purpose of the psychological procedures to be used in your treatment, upon request;
- To be free from being the object of discrimination on the basis of race, religion, gender or other unlawful category while receiving psychological services;
- To be free from exploitation for the benefit or advantage of the psychologist or therapist;
- To privacy as defined by rule and law;
- To have access to your records as provided in subpart 1a and Minnesota Statutes section 144.335 subdivision 2;
- To be informed about disclosures of your private records that may be made without your written consent. Your information shared with the psychologist will be kept confidential unless you are in *imminent risk of hurting yourself*, you are in *imminent risk of hurting another person*, you know of *minors or vulnerable adults who are being hurt or neglected*, or you are a woman who is *pregnant and using certain classes of illicit drugs*. In those situations, appropriate emergency or health care personnel will be contacted in order to address those safety issues. If you have been exploited or abused by a previous psychological treatment provider, that provider's licensing board will be contacted. Additionally, if a subpoena is issued and requires that a copy of your counseling records be turned over, the psychologist or therapist will be required to provide a copy of your records to comply with the court order;
- To refuse treatment at any time.

If you have concerns about the services you have been provided, you may also choose to file a complaint to your counselor's supervisor. Concerns can be directed to Dr. John Henrich, MTOCS, Director and Licensed Psychologist, 1804 West 50th Street, Minneapolis, MN 55419, 612-927-7335.

